

BUSINESS REPLY SERVICE  
Licence No BF975

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**HiSoft**  
The Old School  
Greenfield  
BEDFORD  
MK45 5BR

**HiSoft**  
High Quality Software

# HiSoft Registration Card

## Product Registration

Thank you for purchasing a HiSoft product. Please complete this registration card and return it to us at your earliest convenience, postage is pre-paid if posted within the United Kingdom.

We need the information on this card in order to offer you free technical support for 30 days from the logging of your details on our computer. We will also use your name and address to send you mail periodically, informing you of our latest releases, software upgrades etc. If you do not wish to receive this mail, please tick the box below.

## Technical Support

As mentioned above, you are entitled to our standard technical support by telephone (2-3pm UK time), letter or fax, for a period of 30 days from the date that we register you on our database. Thereafter, if you wish to continue to receive technical support, there is a choice of two services; *Silver* and *Gold*.

### **Silver Support**

Our Silver technical support service offers you the following:

- Lifetime technical help by letter, fax or telephone (during our technical support hour, 2-3pm local UK time)
- Free periodic newsletters detailing new products and upgrades to existing titles

- Access to HiSoft's closed user support conference on CIX

Silver technical support covers all HiSoft products owned and registered by you for a single lifetime fee of only £19.95 inclusive within Europe or £29.95 outside Europe.

### **Gold Support**

The Gold service will be of use to the professional developer who needs a guaranteed upgrade service with easy access to up-to-date technical details on using HiSoft's products:

- Silver support
- Free initial registration with the CIX electronic mail service
- Free access to HiSoft's own bulletin board system, which will hold the latest information on upgrades, technical hints on using our packages and more
- Automatic, free inter-version upgrade service. This means that you will be sent all intermediate upgrades for a product, free of charge; naturally, this does not cover major version changes such as from Devpac version 2 to Devpac version 3

The Gold service is charged on an annual, per user basis, covering all HiSoft products owned and registered by the Gold service customer. The price is £39.95 inclusive per annum within Europe and £49.95 outside Europe.

## Customer Details

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Postcode: \_\_\_\_\_ Computer: \_\_\_\_\_

Country: \_\_\_\_\_

Product: \_\_\_\_\_

Version no: \_\_\_\_\_

look in the READ.ME file

Serial no: \_\_\_\_\_

normally on the master disk

## Order Details

Please register me under the HiSoft Silver Support scheme  
I understand that the cost is £19.95 (within Europe) or £29.95 (outside Europe).

Please register me under the HiSoft Gold Support scheme  
I understand that the cost is £39.95 (within Europe) or £49.95 (outside Europe).

I enclose a cheque/postal orders made payable to 'HiSoft'.

I would like to pay by credit / debit card and my details are given below.

Card Number:

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Expiry date:

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Signature:

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I do not wish to receive any further mail from HiSoft.