GST/ELECTRIC DISTRIBUTION

USER PROBLEM REPORT

Please use this form to report any problems you meet in either our programs or our manuals, or to send in suggestions about how the products might be improved. This information will help us to provide you with even better products in the future.

Don't forget that if you have a question which needs an immediate answer you can join SOFTLINE, our customer support service.

Name ....

Address ....

....

....

Daytime Tel. No. ....

Product & version ....

Computer model ....

Memory size ....with...........................**EXP/EXT/NEAT**

Monitor ....Emulating...........................

Printer ....Emulating...........................

Number and type of disk drives ....

Other information about your system (e.g. details of any RAM disks, accessories in use, printer memory, font cartridges etc.)...........................

....

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The problem occurs when:

Installing the program ☐
Editing the Screen
Typing

Loading or Saving ☐
Using the Manual
Printing

Other (please describe)

This results in:

Progam Crashing ☐
Program Freezing
Loss or Corruption of Data

Display of Error Message ☐
Reduced Performance
Manual Needing Correction

Other (please describe)

Please give below any further details about the problem, noting any error messages encountered.

Continue on a separate sheet if necessary. Please attach any sample printouts which help to illustrate the problem, together if possible with a disk containing sample files. All disks will be returned.

Thank you for sparing your time to help us. Please return this form to:

Softline, GST Software Products, Meadow Lane, St. Ives, Cambs. PE17 4LG